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Study visit to learn experience of advanced countries in e-government

European Union funded project “Support for Public Administration Capacity Building in Turkmenistan” conducts a study visit to the Republic of Estonia and the Republic of Finland during 17 November – 23 November 2019 with the aim to familiarize Turkmen governmental institutions with the best European practices in the area of E-Governance and digitalization of public administration system.

The study visit is organized with participation of representatives of the Academy of Civil Service under the President of Turkmenistan (AoCS), Ministry of Finance and Economy of Turkmenistan, Ministry of Industry and Communication of Turkmenistan, Ministry of Foreign Affairs of Turkmenistan, Ashgabat City Administration, Ahal Velayat (Region) Administration and the project team.

The event will contribute to achieving the project Result 1. Institutional development: Enhanced institutional and coordination capacities of the AoCS, under the Component 1.5: Organize training activities to provide with knowledge of the best European practices in public administration reform and improve professional knowledge and skills in the training cycle management as well as core training areas.

During the first part of the study visit the Turkmen delegation will have meetings in Estonia with representatives of governmental institutions and other organizations responsible for E-Governance, digitalization of services and transformation of the public administration system using the Information and Communication Technology (ICT). This would allow members of the Turkmen delegation to get acquainted with Estonian public service institutions' history, challenges and successes of building a digital society in Estonia, as well as discuss potential development of Turkmenistan's digital governance capabilities using Estonia's experience.

During the second part of the working visit, the Turkmen delegation will have meetings in Finland. The participants will explore and learn about the digital Government governance system, digital government infrastructure as well as digital government services for citizens and businesses in Finland. Also there will be a visit of the team to the Finnish Institute of Public Management (HAUS) to get acquainted with the Finnish experience and approach to training civil servants.

The main objective of the study visit is to provide further support to the Beneficiary in exploring the best European practices, experience and approaches to Public Sector Reform, E-Governance and ICT Policy development and implementation in the selected EU member states.

General information about project and on the project events can be found at www.publicadmin-tm.eu

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